

PARTICIPANT STUDY GUIDE

Ready for the Bot Future

Week 1: Understanding the Times

Name (optional): _____ Date: _____

The truck does the work. The bot runs the office.

Group ground rules

1. What's shared in discussion stays in the room.
2. No one is put on the spot. Passing is always OK.
3. No selling, recruiting, or pitching.
4. Respect every rank, trade, background, and faith journey.
5. Service members: practice OPSEC. No unit, movement, or deployment details.

Part 1: Scripture anchor

1 Chronicles 12:32 (KJV)

And of the children of Issachar, which were men that had understanding of the times, to know what Israel ought to do; the heads of them were two hundred; and all their brethren were at their commandment.

The sons of Issachar were remembered for two things:

1. They had _____ of the times. (*awareness*)
2. They knew what they _____ to do. (*action*)

Awareness without action is just _____.

Action without awareness is just _____.

Isaiah 43:19 (KJV)

Behold, I will do a new thing; now it shall spring forth; shall ye not know it? I will even make a way in the wilderness, and rivers in the desert.

New doesn't have to mean scary. New can mean a _____ through.

Part 2: What's changing: AI-run service marketplaces

More and more, service work is organized by AI and software instead of a traditional front office. This isn't one company. It's a _____ of working spreading across the industry.

The new job flow

Step	What happens
1. Intake	A customer calls or messages, and an _____ answers, often around the clock, and books the job.
2. Booking & payment	The customer often pays or authorizes payment up front. The money is often held until the job is _____.
3. Matching & dispatch	Software matches the job to a worker by _____, _____, and availability. The worker gets the job on a _____.
4. The work	A real _____ shows up and does the job. (<i>This is the truck.</i>)
5. Proof	The worker documents the job with _____-and-_____ photos and notes.
6. Review & payout	The customer rates the work, payment is released, and the rating becomes part of the worker's _____.

In this world, reputation becomes _____. It follows you from job to job.

Platforms keep checking licenses, insurance, background, and quality history. It's not a one-time check. It's _____.

Three questions we'll ask all series

1. Is my _____ strong? (*a real skill, done with excellence*)
2. Can I work with the _____? (*instruct, check, escalate*)
3. Can I be _____? (*character, reputation, integrity*)

Part 3: Mission translation: situational awareness

Military: You don't step off on a mission without the _____ brief. You have to know the terrain.

Civilian: Before you plan your next career move, get the intel brief on your _____.

What's one thing about your field (or the field you're headed into) that you need to understand better?

Part 4: Discussion questions

Watching on YouTube? Pause the video and talk these through with your group, family, or crew.

1. Where have you already run into AI or automation this past month: calling a company, at work, on your phone? How did it feel?

2. Think about your own work, past or present. Which parts are "truck" work (hands-on, people-facing) and which parts are "office" work that a bot could handle?
3. The sons of Issachar "understood the times" and "knew what to do." Which comes more naturally to you, awareness or action? Why?
4. What's one hope and one concern you have about where service work is headed?
 Hope: _____
 Concern: _____
5. (*Veterans*) What military skill will matter most in a bot-run world? (*Everyone*) What skill from your life or work will still matter most?

Part 5: Workshop: where do people add value?

For each step, write what the bot is doing and where a human still adds value.

Step	What's the bot doing?	Where does a human still add value?
1. Intake	<i>Answers calls, asks questions, books the job</i>	<i>Complicated or emergency calls, upset customers, catching AI mistakes</i>
2. Booking & payment		
3. Matching & dispatch		
4. The work		
5. Proof		
6. Review & payout		

Circle the one or two steps where you could add the most value right now. Why?

Part 6: Personal reflection

1. When you think about AI and bots changing service work, what's your honest first reaction? (Circle any.)
Excited • Uneasy • Curious • Skeptical • Overwhelmed • Ready • Not sure yet
2. What "wilderness" or season of change are you walking through right now?

3. Where do you need God to "make a way" for you in this season?

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4. What's one thing you already have (a skill, a habit, an experience) that you believe will still matter no matter how much work gets automated?
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This week's action step

1. Be an Issachar: spot 3

Pay attention this week. Write down three places where AI or automation touched your life (a phone call, a text, an app, something at work).

#	Where did AI or automation show up?	Was there a human in the loop? Should there have been?
1		
2		
3		

2. Where I am / where I'm headed

	Where I am (today)	Where I'm headed (one year from now)
My work / role		
My strongest skill ("my truck")		
My comfort with tech & AI tools ("the bot")		
My reputation: what people would say about my work		
One thing I want God's help with		

You don't have to have it all figured out. That's what the next eleven weeks are for.

Memory verse

...men that had understanding of the times, to know what Israel ought to do... (1 Chronicles 12:32, KJV)

Next week: "What Is That in Thine Hand?"

How to translate your military, trade, and life experience into the language of the new world of work.
(Exodus 4:2)

Helpful resources

- DoD Transition Assistance Program (TAP): <https://www.dodtap.mil/>
- VA Careers & Employment: <https://www.va.gov/careers-employment/>
- Veterans Crisis Line (24/7, free, confidential): Dial 988 then press 1, or text 838255.
<https://www.veteranscrisisline.net/>

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